Assess student experience

Assessing students' experiences with the program provides valuable insights into how effectively a department supports learning, belonging, and student success. By gathering and acting on this feedback, departments can identify barriers, strengthen student-centered practices, and create more responsive and supportive academic environments.

To assess students' experiences, programs should consider:

1. Administering a student experience survey (many free surveys are available on a routine basis, such as CRA's Data Buddies).

2. Obtaining results of relevant surveys–such as climate surveys–that are already conducted by the institution.

3. Collecting data on experiences in introductory courses, where students may decide whether or not to continue with computing.

4. Conducting focus groups with a wide range of students.

5. Including customized questions on end-of-course evaluations.

6. Using anecdotal evidence to reveal issues that warrant further investigation.